

📍 [Home \(/\)](#) / [Health \(/health.html\)](#) / [COVID-19: My Health Record using technology to deliver social distancing for healthcare](#)

Thursday, 09 April 2020 12:42



COVID-19: My Health Record using technology to deliver social distancing for healthcare Featured

0
Shares

Share

Tweet

Share

Share

By Peter Dinham (</journalist/66-peter-dinham.html>)

Comments:0 Comments (/health/covid-19-my-health-record-using-technology-to-deliver-social-distancing-for-healthcare.html#disqus_thread)



(/media/k2/items/cache/d2122fc61843678f2df9a1d211971f53_XL.jpg)

The My Health Record digital health program says technology is poised to further help Australians during the COVID-19 pandemic through electronic prescriptions that will allow people convenient access to their medicines to people practising social distancing and self-isolation.

My Health Record says this new development will complement its service “which is already making critical health information available when it’s most needed”.

According to My Health Record, in Australia, evidence shows there are more than 250,000 hospital admissions annually as a result of medication related problems, and many of these are associated with poor availability of medicines information especially at transitions of care.

The agency says it is improving this access to medicines information and is an integrated record of what medicines patients are taking to ensure the most effective care.



The My Health Record system has 1.81 billion documents in it including prescription and dispense information, Pharmacist Shared Medicines Lists, medical history, allergies, pathology and diagnostic imaging test results and immunisations, as well as hospital discharge summaries.

And the agency says more technology is on its way, and under the Australian Government's National Health Plan for COVID-19, electronic prescriptions are now being fast-tracked to allow patients to receive vital healthcare services while maintaining physical distancing and, where necessary, isolation.

"Electronic prescriptions are an alternative to paper prescriptions, and the solution being fast-tracked will see a unique QR barcode 'token' sent via an app (if they have one), SMS or email to the patient. This will allow people in self-isolation convenient access to their medicines and will lessen the risk of infection being spread in general practice waiting rooms and at community pharmacies," the agency says.

"This initiative is designed to support telehealth and will allow a doctor to generate an electronic prescription that patients can then share with a pharmacy."

My Health Record says a significant amount of work had already been done to ensure that necessary upgrades to both pharmacy and prescriber software can be done quickly and electronic prescriptions are expected to be progressively available from the end of May.

Bettina McMahon interim CEO says, "the use of technology in healthcare has never been more critical, and Australia is in a better position than many other countries when it comes to digital health. Electronic prescriptions are another vital tool that will help to create a connected healthcare system for Australia".

"Australians should take comfort that governments and healthcare providers have made significant investment in healthcare technology over the past 10 years. We are now able to fast-track adoption of this tech to respond to this pandemic in a 21st Century way."

The agency has announced it is launching a new community communications campaign next week to help people understand the benefits of technology in healthcare and the need to ensure the health system is connected to provide better health outcomes for all Australians.

The campaign features Dr Andrew Rochford, a Medical Practitioner with an Undergraduate Degree in Medical Science, Majoring in Anatomy and Neuroscience, Post Graduate degree from University of Sydney Medical School, Bachelor of Surgery with Honours.

Medically, Dr Rochford is trained in emergency medicine, having held Registrar positions at major teaching hospitals around Australia, including Royal North Shore Hospital in Sydney, Princess Alexandra Hospital in Brisbane and is currently working at the Northern Beaches Hospital.

My Health Record says Dr Rochford is a digital health expert with his own organisation 'Docta' which builds customised mobile smart clinics equipped with telemedicine and digital healthcare technology to improve access to healthcare resources and knowledge for people in remote areas round the world. The campaign will feature in radio, online (including catch up TV) and in social media.

<

WEBINAR event: IT Alerting Best Practices 27 MAY 2PM AEST

LogicMonitor, the cloud-based IT infrastructure monitoring and intelligence platform, is hosting an online event on May 27th aimed at educating IT administrators, managers and leaders about IT and network alerts.

This free webinar will share best practices for setting network alerts, negating alert fatigue, optimising an alerting strategy and proactive monitoring.

The event will start at 2pm AEST. Topics will include:

- Setting alert routing and thresholds**
- Avoiding alert and email overload**
- Learning from missed alerts**



- Managing downtime effectively

The webinar will run for approximately one hour. Recordings will be made available to anyone who registers but cannot make the live event.

REGISTER HERE! (<https://bit.ly/2SVay5Z>)

LAYER 1 ENCRPTION A KEY TO CYBER-SECURITY SOLUTION

Security requirements such as confidentiality, integrity and authentication have become mandatory in most industries.

Data encryption methods previously used only by military and intelligence services have become common practice in all data transfer networks across all platforms, in all industries where information is sensitive and vital (financial and government institutions, critical infrastructure, data centres, and service providers).

Get the full details on Layer-1 encryption solutions straight from PacketLight's optical networks experts.

This white paper titled, "When 1% of the Light Equals 100% of the Information" is a must read for anyone within the fiber optics, cybersecurity or related industry sectors.

To access click [Download here](#).

DOWNLOAD! (https://www.packetlight.com/secured-encrypted-aus?utm_source=itwire&utm_medium=referral&utm_campaign=ITWire%20white%20paper&utm_content=encryption)

Published in [Health \(/health.html\)](/health.html)

Tagged under [#COVID 19 \(/freelancer-sp-720/tag/COVID%2019.html\)](/freelancer-sp-720/tag/COVID%2019.html) [#Health \(/freelancer-sp-720/tag/Health.html\)](/freelancer-sp-720/tag/Health.html) [#My Health Record \(/freelancer-sp-720/tag/My%20Health%20Record.html\)](/freelancer-sp-720/tag/My%20Health%20Record.html) [#Technology \(/freelancer-sp-720/tag/Technology.html\)](/freelancer-sp-720/tag/Technology.html) [#healthcare \(/freelancer-sp-720/tag/healthcare.html\)](/freelancer-sp-720/tag/healthcare.html) [#Social distancing \(/freelancer-sp-720/tag/Social%20distancing.html\)](/freelancer-sp-720/tag/Social%20distancing.html) [#Pandemic \(/freelancer-sp-720/tag/Pandemic.html\)](/freelancer-sp-720/tag/Pandemic.html) [#Bettina McMahon \(/freelancer-sp-720/tag/Bettina%20McMahon.html\)](/freelancer-sp-720/tag/Bettina%20McMahon.html) [#Electronic prescriptions \(/freelancer-sp-720/tag/Electronic%20prescriptions.html\)](/freelancer-sp-720/tag/Electronic%20prescriptions.html) [#telehealth \(/freelancer-sp-720/tag/telehealth.html\)](/freelancer-sp-720/tag/telehealth.html) [#Australia \(/freelancer-sp-720/tag/Australia.html\)](/freelancer-sp-720/tag/Australia.html) [#Peter Dinham \(/freelancer-sp-720/tag/Peter%20Dinham.html\)](/freelancer-sp-720/tag/Peter%20Dinham.html)



Peter Dinham (/journalist/66-peter-dinham.html)

Peter Dinham - retired and is a "volunteer" writer for iTWire. He is a veteran journalist and corporate communications consultant. He has worked as a journalist in all forms of media – newspapers/magazines, radio, television, press agency and now, online – including with the Canberra Times, The Examiner (Tasmania), the ABC and AAP-Reuters. As a freelance journalist he also had articles published in Australian and overseas magazines. He worked in the corporate communications/public relations sector, in-house with an airline, and as a senior executive in Australia of the world's largest communications consultancy, Burson-Marsteller. He also ran his own communications consultancy and was a co-founder in Australia of the global photographic agency, the Image Bank (now Getty Images).

Latest from Peter Dinham

- [E-commerce operator Harris Technology shines during COVID- 19 lockdown \(/sponsored-announcements/e-commerce-operator-harris-technology-shines-during-covid-19-lockdown-202005190638.html\)](/sponsored-announcements/e-commerce-operator-harris-technology-shines-during-covid-19-lockdown-202005190638.html)
- [MGM Wireless appoints Martin Pretty, Dr Brandon Gien to board \(/people-moves/mgm-wireless-appoints-martin-pretty,-dr-brandon-gien-to-board.html\)](/people-moves/mgm-wireless-appoints-martin-pretty,-dr-brandon-gien-to-board.html)
- [Huawei Australia's Soldani warns US sanctions could 'break up' global mobile technology standards \(/government-tech-policy/huawei-australia-warns-us-sanctions-could-break-up-global-mobile-technology-standards.html\)](/government-tech-policy/huawei-australia-warns-us-sanctions-could-break-up-global-mobile-technology-standards.html)
- [Dubber enters binding agreement to acquire CallN \(/listed-tech/dubber-enters-binding-agreement-to-acquire-calln.html\)](/listed-tech/dubber-enters-binding-agreement-to-acquire-calln.html)

Related items



- [E-commerce operator Harris Technology shines during COVID- 19 lockdown \(/listed-tech/e-commerce-operator-harris-technology-shines-during-covid-19-lockdown.html\)](#)
- [MGM Wireless appoints Martin Pretty, Dr Brandon Gien to board \(/people-moves/mgm-wireless-appoints-martin-pretty,-dr-brandon-gien-to-board.html\)](#)
- [Huawei Australia's Soldani warns US sanctions could 'break up' global mobile technology standards \(/government-tech-policy/huawei-australia-warns-us-sanctions-could-break-up-global-mobile-technology-standards.html\)](#)
- [Dubber enters binding agreement to acquire CallN \(/listed-tech/dubber-enters-binding-agreement-to-acquire-calln.html\)](#)

More in this category: [« COVID-19: TeamViewer offers online collaboration software free of charge to schools, universities \(/health/covid-19-teamviewer-offers-online-collaboration-software-free-of-charge-to-schools,-universities.html\)](#) [COVID-19: Google Cloud launches virtual agent support program » \(/health/covid-19-google-cloud-launches-virtual-agent-support-program.html\)](#)



Sponsored

Computer Users Should See This Before Going Online

Total AV

15+ Moments At Airports That Caused Such A Stir – People Couldn't Help But Stare

Noteablely

Policy Changes For Victoria Drivers Born After 1987

Discount Drivers | Search Ads

Language Learning Is Hard? Maybe, but why you do need to learn it if you can communicate in 42 languages with this device instantly!

MUAMA Enence Instant Translator Device

Prince Harry Explains Why His Sister Was Always A Secret

Trendscatchers

Seniors Should Eat This To Clear Blocked Arteries

ALSO ON ITWIRE - IT AND TELECOMMUNICATIONS NEWS

NBN Co extends offer of 40% additional ...

19 days ago · 1 comment

National Broadband Network operator NBN Co has extended its offer to ...

COVID-19: When will Australian ...

12 days ago · 2 comments

Australia has gone through the COVID-19 pandemic with relatively little death ...

COVID-19: Government assistance too little, ...

8 days ago · 1 comment

The Coalition Government's plan to pay Australians to make up for the money ...

Fusion Broadband grabs IBM gon...

7 days ago · 1 comment

SD-WAN provider Broadband has received IBM's global Beac...

What do you think?

0 Responses

- Upvote
- Funny
- Love
- Surprised
- Angry
- Sad

0 Comments

iTWire - IT and Telecommunications News

Disqus' Privacy Policy

Login ▾

Recommend

Tweet

Share

Sort by Newest ▾

LOG IN WITH

OR SIGN UP WITH DISQUS

Be the first to comment.



Sponsored

15+ Moments At Airports That Caused Such A Stir – People Couldn't Help But Stare

Noteably

Prince Harry Explains Why His Sister Was Always A Secret

Trendscatchers

Free \$100000 Demo Forex, CFD Trading Account

FP Markets

Coronavirus Forcing Australian Companies to Work From Home

The IT Department

Trade Oil CFDs With Eightcap. Low spreads And Instant Execution

Eightcap

Most Windows Users Don't Know This (Do It Today)

Total AV

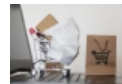
[back to top \(/health/covid-19-my-health-record-using-technology-to-deliver-social-distancing-for-healthcare.html#startOfPageId90055\)](#)

Find story on [itwire.com](#)

Search

E-commerce operator Harris Technology shines during COVID- 19 lockdown (/sponsored-announcements/e-commerce-operator-harris-technology-shines-during-covid-19-lockdown-202005190638.html)

(/sponsored-announcements/e-commerce-operator-harris-technology-shines-during-covid-19-lockdown-202005190638.html) **VENDOR ANNOUNCEMENT: If there is one ASX tech company the...**



Social Engineering: A cause of concern for Australian Businesses (/sponsored-announcements/social-engineering-a-cause-of-concern-for-australian-businesses-202005181332.html)

(/sponsored-announcements/social-engineering-a-cause-of-concern-for-australian-businesses-202005181332.html) **GUEST OPINION** By Mark Padginton, Key Account Manager JAMF: Most...



Next Telecom launches MS Teams for Business (/sponsored-announcements/next-telecom-launches-ms-teams-for-business-202005150523.html) (/sponsored-announcements/next-telecom-launches-ms-teams-for-business-202005150523.html) **VENDOR ANNOUNCEMENT: Next Telecom Group is pleased to announce the...**



Auth0 Partners with Datadog to Deliver Mission-Critical Identity Data in Near Real-Time (/sponsored-announcements/auth0-partners-with-datadog-to-deliver-mission-critical-identity-data-in-near-real-time-202005140738.html)

(/sponsored-announcements/auth0-partners-with-datadog-to-deliver-mission-critical-identity-data-in-near-real-time-202005140738.html) **New log streaming capabilities deliver 10x the amount of logs...**



Spirit Telecom targets low-risk high volume growth sectors (/sponsored-announcements/spirit-telecom-targets-low-risk-high-volume-growth-sectors-202005110520.html)

(/sponsored-announcements/spirit-telecom-targets-low-risk-high-volume-growth-sectors-202005110520.html) **VENDOR ANNOUNCEMENT: Spirit Telecom Limited (ASX:ST1) is a growth by...**



Understanding the Cyber Risk Landscape (/sponsored-announcements/understanding-the-cyber-risk-landscape-202005080641.html)

(/sponsored-announcements/understanding-the-cyber-risk-landscape-202005080641.html) **Results from the BDO and AusCERT Cyber Security Survey 2019...**



How does your warehouse compare to others on the path to modernisation? (/sponsored-announcements/how-does-your-warehouse-compare-to-others-on-the-path-to-modernisation.html)

Find out with a quick four-question quiz.

WDM Network Solutions for Finance (/sponsored-announcements/wdm-network-solutions-for-finance-202005060057.html)

(/sponsored-announcements/wdm-network-solutions-for-finance-202005060057.html) **VENDOR ANNOUNCEMENT** by PacketLight: Financial organisations today face two crucial...



Over the Wire's NetSIP Voice Platform now offers Direct Routing Calling Solution for Microsoft Office 365 and Teams (/sponsored-announcements/over-the-wire's-netsip-voice-platform-now-offers-direct-routing-calling-solution-for-microsoft-office-365-and-teams.html)

(/sponsored-announcements/over-the-wire's-netsip-voice-platform-now-offers-direct-routing-calling-solution-for-microsoft-office-365-and-teams.html) **PRODUCT ANNOUNCEMENT: Over the Wire has today released Microsoft Teams...**



Telcos adopt data virtualisation to counter massive disruption (/sponsored-announcements/telcos-adopt-data-virtualisation-to-counter-massive-disruption-90248.html)

(/sponsored-announcements/telcos-adopt-data-virtualisation-to-counter-massive-disruption-90248.html) **By Grant Christian, Regional Vice President - Australia & New...**



Why COVID-19 has proven the 'coming of age' for global data exchanges (/sponsored-announcements/why-covid-19-has-proven-the-'coming-of-global-data-exchanges-202004290901.html)



(/sponsored-announcements/why-covid-19-has-proven-the-'coming-of-age'-for-global-data-exchanges-202004290901.html) GUEST OPINION by Alan Eldridge, VP Sales Engineering, Snowflake: As...



Contact centres under growing pressure amid ongoing COVID-19 crisis (/sponsored-announcements/contact-centres-under-growing-pressure-amid-ongoing-covid-19-crisis-202004290800.html)

(/sponsored-announcements/contact-centres-under-growing-pressure-amid-ongoing-covid-19-crisis-202004290800.html) GUEST OPINION BY Todd Gorsuch, CEO, Customer Science: Heightened customer...



Why embracing disruption leads to better security (/sponsored-announcements/why-embracing-disruption-leads-to-better-security-202004290517.html)

(/sponsored-announcements/why-embracing-disruption-leads-to-better-security-202004290517.html) In response to increasingly cloud-based and mobile workforces, a new...



Path to digital transformation poses significant challenges (/sponsored-announcements/path-to-digital-transformation-poses-significant-challenges-202004282042.html)

(/sponsored-announcements/path-to-digital-transformation-poses-significant-challenges-202004282042.html) GUEST OPINION* by Nicholas Hollings, Principal Solution Architect Equinix There...



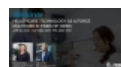
Why we must embrace disruption to maximise business security (/sponsored-announcements/why-we-must-embrace-disruption-to-maximise-business-security-202004280015.html)

(/sponsored-announcements/why-we-must-embrace-disruption-to-maximise-business-security-202004280015.html) VENDOR ANNOUNCEMENT: In response to increasingly cloud-based and mobile workforces,...



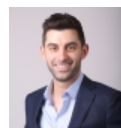
WEBINAR INVITATION (/sponsored-announcements/webinar-invitation-202004271247.html)

(/sponsored-announcements/webinar-invitation-202004271247.html) Tuesday, 28 April 2020 11AM SGT / 1PM AEST / 3PM NZST: ZEBRA TECHNOLOGIES...



Closing the cybersecurity gap with Claroty (/sponsored-announcements/closing-the-cybersecurity-gap-with-claroty-202004270532.html)

(/sponsored-announcements/closing-the-cybersecurity-gap-with-claroty-202004270532.html) VENDOR CONTRIBUTION by Dave Weinstein, CSO Clarity: Claroty have just released...



US\$15B ICL joins AJX to commercialise its flame retardant chemistries (/sponsored-announcements/us\$15b-icl-joins-ajx-to-commercialise-its-flame-retardant-chemistries-202004270328.html)

(/sponsored-announcements/us\$15b-icl-joins-ajx-to-commercialise-its-flame-retardant-chemistries-202004270328.html) ASX VENDOR ANNOUNCEMENT: Alexium International (ASX: AJX) has signed a...



CoTé expands into North American market with virsaic (/sponsored-announcements/cote-expands-into-north-american-market-with-virsaic-202004222023.html)

(/sponsored-announcements/cote-expands-into-north-american-market-with-virsaic-202004222023.html) VENDOR ANNOUNCEMENT: Customer Communication expert provider CoTé Software & Solutions (CoTé)...



Edging towards intelligence everywhere (/sponsored-announcements/edging-towards-intelligence-everywhere-202004210555.html)





REVIEWS

MSI Prestige 14 A10SC Rose Pink laptop review (/reviews/msi-prestige-14-a10sc-rose-pink-laptop-review.html)

(/reviews/msi-prestige-14-a10sc-rose-pink-laptop-review.html) Is MSI's latest laptop as fabulous on the inside as...



OPPO A91: premium features mean it is in a class of its own (/mobile-devices/oppo-a91-premium-features-mean-it-is-in-a-class-of-its-own.html)

(/mobile-devices/oppo-a91-premium-features-mean-it-is-in-a-class-of-its-own.html) The OPPO A91 is a good choice for the budget-minded,...



MSI GF65 Thin 9SEXR Laptop Preview (/reviews/msi-gf65-thin-9sexr-laptop-preview.html)

(/reviews/msi-gf65-thin-9sexr-laptop-preview.html) MSI makes a laptop for everyone, with multiple SKUs available...



Synology DS1019+ NAS Review (/reviews/synology-ds1019-nas-review.html)

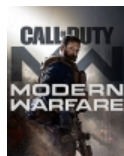
(/reviews/synology-ds1019-nas-review.html) Looking for a NAS that's not too big, not too...





Call of Duty false bans: ACCC issues guidance to Activision Blizzard customers (</games/call-of-duty-false-bans-acc-issues-guidance-to-activision-blizzard-customers.html>)

(</games/call-of-duty-false-bans-acc-issues-guidance-to-activision-blizzard-customers.html>) Issues with Activision Blizzard's bulk-banning of 70,000 players for cheating...



RECENT COMMENTS

Re: iTWire - COVID 19: Dodo, NBN Co partner to offer 6 months of discounted access to online education services (<https://www.itwire.com/telecoms-and-nbn/covid-19-dodo,-nbn-co-partner-to-offer-6-months-of-discounted-access-to-online-education-services.html#comment-4917595847>)

Congratulations Dodo on another sales gimmick designed to rip off low income consumers. Education lasts a lot longer than 6 months[...]

Re: iTWire - Dgtek plans national FTTP expansion (<https://www.itwire.com/telecoms-and-nbn/dgtek-plans-national-ftp-expansion.html#comment-4917553133>)

I didn't think it was legal for providers to cherry pick the profitable areas and roll out residential connections to[...]

Re: iTWire - Call of Duty false bans: ACCC issues guidance to Activision-Blizzard customers (<https://www.itwire.com/games/call-of-duty-false-bans-acc-issues-guidance-to-activision-blizzard-customers.html#comment-4916858936>)

Same with me, 1.1 KD and I got banned for no reason. WTF?



Re: iTWire - RMIT to offer 5G courses in association with IBM (<https://www.itwire.com/telecoms-and-nbn/rmit-to-offer-5g-courses-in-association-with-ibm.html#comment-4916056011>)

A weird, off-topic comment, Daniel.

Re: iTWire - Fusion Broadband grabs IBM gong (<https://www.itwire.com/strategy/fusion-broadband-grabs-ibm-gong.html#comment-4915881716>)

Congratulations on an excellent achievement from South Africa.

[Home \(/\)](#) [Latest News \(/itwire-latest-news.html\)](/itwire-latest-news.html) [Your IT \(/your-it-news.html\)](/your-it-news.html) [Business IT \(/business-it-news.html\)](/business-it-news.html)

[IT Industry \(/it-industry-news.html\)](/it-industry-news.html) [NEWSLETTER \(/itwire-update.html\)](/itwire-update.html) [MAGAZINE \(/itwire-magazine.html\)](/itwire-magazine.html) [IT People \(/it-people-news.html\)](/it-people-news.html)

[Government \(/government-tech-news.html\)](/government-tech-news.html) [RSS \(/itwire-rss.html\)](/itwire-rss.html)



JobZilla



iTWire. JobZilla an iTWire company
(<http://www.jobzilla.com.au>)

Services

- [Sponsored Announcements \(/contact-us\)](/contact-us)
- [Self Posting \(/contact-us\)](/contact-us)
- [JobZilla IT Jobs \(http://jobzilla.com.au/\)](http://jobzilla.com.au/)
- [See Newsletter \(/subscribe-now\) \(/health/content/44.html\)](/health/content/44.html)
- [Our Journalists \(/itwire-journalists\)](/itwire-journalists)

Company

- [About \(/component-k2-38300\)](/component-k2-38300)
- [Contact \(/contact-us\) \(/data-management.html\)](/contact-us)
- [Advertising Specs \(/media-kit-specifications\)](/media-kit-specifications)
- [Advertise NOW \(/contact-us\)](/contact-us)
- [Privacy \(/privacy-policy\)](/privacy-policy)
- [Sitemap \(/sitemap\)](/sitemap)

Connect



Facebook (http://www.facebook.com/pages/iTWirecom/144954402244675?ref=tn_tnmn)

Twitter (<http://www.twitter.com/itwire>)

Cloud Hosting (http://digitalpacific.com.au/?utm_source=ITWIREFooter&utm_medium=Sponsor&utm_term=Sponsor&utm_content=ITWIREFooter&utm_campaign=ITWIREFooter)

utm_source=ITWIREFooter&utm_medium=Sponsor&utm_term=Sponsor&utm_content=ITWIREFooter&utm_campaign=ITWIREFooter)

by Digital Pacific

(http://digitalpacific.com.au/?utm_source=ITWIREFooter&utm_medium=Sponsor&utm_term=Sponsor&utm_content=ITWIREFooter&utm_campaign=ITWIREFooter)

(http://digitalpacific.com.au/?utm_source=ITWIREFooter&utm_medium=Sponsor&utm_term=Sponsor&utm_content=ITWIREFooter&utm_campaign=ITWIREFooter)



(http://digitalpacific.com.au/?utm_source=ITWIREFooter&utm_medium=Sponsor&utm_term=Sponsor&utm_content=ITWIREFooter&utm_campaign=ITWIREFooter)

Digital Pacific

utm_source=ITWIREFooter&utm_medium=Sponsor&utm_term=Sponsor&utm_content=ITWIREFooter&utm_campaign=ITWIREFooter)

(http://digitalpacific.com.au/?utm_source=ITWIREFooter&utm_medium=Sponsor&utm_term=Sponsor&utm_content=ITWIREFooter&utm_campaign=ITWIREFooter)

